

## TERMS AND CONDITIONS

### Pronomia Loyalty Scheme Registration Christmas Campaign Draw

1. Eligible to participate in the campaign are all individual customers that are registered to Bank of Cyprus Pronomia Loyalty Scheme ("Pronomia Scheme") and assigned in the Silver, Gold or Diamond tier as at 31/12/2024 (included).
2. Eligible customers based on point 1 above, will enter a draw where 125 (one hundred and twenty-five) lucky winners will win a €500 gift voucher (the 'Gift Voucher') each, redeemable with the antamivi scheme partners (the 'Partners') under the merchant category "Travel Agents".
3. The draw will take place on 15 January 2025, unless otherwise announced by the Bank.
4. The persons drawn (the 'Winners') will have to answer one question correctly to become entitled to receive their Gift Vouchers.
5. Each Winner will be granted one Gift Voucher only.
6. The Gift Voucher will be displayed in the antamivi app of each Winner and will be redeemed automatically, in parts or in a single transaction, when using any card of the Bank in the Partners under the merchant category "Travel Agents".
7. The Gift Voucher is redeemable only for transactions with physical presence in any of the Partner stores and cannot be redeemed for online transactions.
8. The Gift Voucher will be valid for 3 months from the date of issue.
9. If the Winner accepts the Gift Voucher, he/she is required to give consent to the publication of his/her name and/or the city of his/her residence in advertising activities related to the campaign, in the Mass Media and/or Social Media. Promotional activities may include photographic and/or video materials, in addition to the name and/or the city of residence of the Winner. If the Winner does not give her/his consent, the Bank reserves the right to refuse to grant the Gift Voucher.
10. The Bank will notify the Winner(s) of the draw by telephone or e-mail. If one or several Winners fail to accept the Gift Voucher or are disqualified under the terms and conditions hereof or fail to receive the Gift Voucher due to cancellation of their entries or due to non-verification of the validity of their entries or due to their failure to sign the Gift Voucher Acceptance Form, in accordance with the relevant provisions below, or due to their exclusion from the campaign or in case of impossibility to reach the Campaign Winners for the final confirmation of acceptance of the Gift Voucher by 17<sup>th</sup> January 2025 at 12:00 (noon), the respective Gift Vouchers will be allocated to the runner-up(s) in the order of their draw.

11. When so requested by the Bank, each Winner will be required to submit the original documents, proving his/her identity, which will satisfy the Bank to grant him/her the Gift Voucher.
12. Without prejudice to paragraph (1) above, the Gift Voucher cannot be exchanged for cash or any other prize or gift. The Gift Voucher is provided solely within the framework of this campaign.
13. The Bank may exclude any participation and not allow further participation in the campaign to any person who interferes in any way with the participation process or with the smooth operation of the campaign or who acts in violation of these Terms and Conditions.
14. The Bank reserves the right to amend these Terms and Conditions at any time upon notice to customers.
15. If, for any reason, any part of the campaign or draw cannot be carried out as planned, including, but not limited to, due to a computer virus, network failure, unlawful interference, fraud, technical failure or any other cause corrupting or affecting security, integrity or smooth running of the campaign or draw, the Bank reserves the right to cancel, terminate, modify or suspend the campaign or draw, or to cancel any of the affected entries.
16. Any costs, fees or taxes that are not expressly mentioned in these terms and conditions or in the description of any gift provided by the Bank and that may arise from the acceptance, possession or use of any gift are the exclusive responsibility of each Beneficiary.
17. The Bank does not make any representations or warranties, does not provide any guarantees with respect to any goods or services of the Partners participating in the Antamivi Scheme and does not give its approval in respect of any such goods or services.
18. Customers are bound by the pronomia Scheme Terms and Conditions ([click here](#)), as well as by any other relevant agreement with the Bank as may be in force from time to time.
19. To the fullest extent permitted by law, the Bank shall not be liable for any loss, damage or disruption to any person or property that may arise, directly or indirectly, totally or partially, from the acceptance of the gifts.
20. Participation in the draw shall be construed as full and unreserved acceptance of the present Terms and Conditions.
21. The present Terms and Conditions are governed by the law of the Republic of Cyprus