

Some cookies are necessary for browsing in Internet Banking, while other cookies are used to improve your browsing experience and to provide targeted content.

- **Necessary cookies**

These cookies are necessary for the Internet Banking to become functional, allowing core functionalities such as navigating the website and accessing secure fields of the website. You may disable these cookies only by changing your browser settings, but this may affect how the website functions.

- **Functional cookies**

These cookies are used to recognize you when you return to our Internet Banking. This enables us to personalize our content for you and remember your preferences (for example your choice of language or User ID).

- **Analytics cookies**

These cookies collect information about how you use Internet Banking, e.g which pages you visited, and which links you clicked on. None of this information can be used to identify you.

You can find more information about the cookies we use and the purposes for which we use them in the table below:

Cookie	Type	Purpose	Retention Period
Language Cookie (language)	Functional Cookie	This allows us to provide you with a better customer experience when using our Internet Banking. It allows us to tailor your website experience by remembering your preferred language on subsequent visits.	Until the customer blocks the use of cookies and at the latest after a period of 2 years.
Username Cookie (LoginUsername)	Functional Cookie	This allows us to provide you with a better customer experience when using our Internet Banking service. It allows us to tailor your website experience by remembering your username on subsequent visits.	Until the customer disables the "Remember me" (my User ID) option and at the latest after a period of 2 years.
Authentication Cookie	Functional Cookie	This allows us to identify the current interaction session. It allows customers to gain access to authorized content across pages.	The cookie is stored in temporary memory and is completely erased when the browser is closed.
Fingerprint Cookie	Strictly necessary cookie	This allows us to perform security checks and enhance the customer security when using our Internet Banking service.	The cookie passes through a calculated non-reversible hash code (from this code it's impossible to derive any user specific information). The non-reversible hash code is renewed with every login for a maximum period of 1 year.
Security cookies	Strictly necessary cookies	These allow us to perform checks that enhance customer security of our Internet Banking service.	These cookies are stored for a maximum period of 1 year.

Google analytics

Third party cookies

Google Analytics. These third-party cookies are used to collect information about how visitors use the Internet Banking Service.

These cookies are stored for a period that will not in any case exceed 2 years.

How to control cookies

By ticking the ‘Remember me’ (*my User ID*) box and/or by making a language selection, you consent to our use of User ID cookies and Language cookies, respectively, both in the current browsing session as well as in future browsing sessions for a pre-defined period.

If you wish to restrict or block the use of cookies, you can do this through your browser settings, thus returning to the default state where neither feature is enabled. Most web browsers allow control of cookies through the browser settings. Click [here](#) to choose your browser and follow the instructions.