

To: Bank of Cyprus Holdings Public Limited Company (the 'Company')

Date: / /

Name of Investor/s	
Investor share code	
Investor/s ID/ Passport No/ Company registration No (as applicable)	
Contact Telephone Number	

Authorisation for the direct credit of dividends in a bank account maintained by the Investor/s with Bank of Cyprus Public Company Ltd (the 'Authorisation')

I/We hereby authorise and/or instruct you to pay all dividends related to the holding of the Investor of Depository Interests on the Cyprus Stock Exchange representing the shares of the Company ('CSE DI Holders'), in the account of the Investor/s, the details of which are stated below:

Bank of Cyprus Public Company Ltd ('BOC') account number	
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I/We kindly ask you to use the above account specified in this Authorisation for all future payments of dividends unless you are instructed otherwise in writing.

Name/s of Investor/s / Authorised Signatory/Legal Guardian/s (as applicable)	
Signature/s of Investor/s / Authorised Signatory/Legal Guardian/s (as applicable)	
ID/Passport No of Investor/s/Authorised Signatory/Legal Guardian/s (as applicable)	

For Bank's internal use:

Confirm that the Account Number is in the name of the Investor/s

Confirm ID/Passport of person signing as Investor/s / Authorised Signatory/Legal Guardian/s

BOC Employee ID Signature Date

A. Instructions

- 1) The Authorisation must be completed, signed and the original thereof, with all the supporting documentation as listed below, submitted in person by the Investor/s if a physical person, by the Legal Guardian/s of the Investor if a minor, or by the Authorised Signatory of the Investor if a legal person, at any BOC branch by **15 May 2023**. In case that physical presence of the Investor/s, Legal Guardian/s or Authorised Signatory is not feasible, then the signature/s of such person must be certified by an approved Cyprus certifying officer. For such persons residing abroad or Investors who are legal persons registered abroad, the submission of the original, completed, signed and certified Authorisation (please see point 4 below), along with all the necessary supporting documentation can be sent by registered mail by **15 May 2023** to the following address
Bank of Cyprus Public Company Ltd,
Stasinou 51, Strovolos, 2002, Nicosia (for the attention of Investor Relations & ESG).
- 2) For joint investor share code, which consists of two or more investors, the Authorisation must be signed by all joint investors together or by each joint investor on a separate Authorisation each, and the BOC bank account into which the dividends will be credited must be either in the name of all joint investors or at least in the name of one of the joint investors. Please note that it is sufficient that one of the joint investors submits the Authorisation/s signed by all the joint investors before the BOC branch, provided that the signatures of the other joint investors are certified by a certifying officer if in Cyprus, or if abroad by following the procedure in point 4 below.
- 3) If the Investor is a minor, the Authorization must be signed by both parents which are deemed to be the Legal Guardians or by a Legal Guardian appointed by Court Order, and the BOC account must be in the name of the minor.
- 4) In the event that the Authorisation and the relevant supporting documents are signed abroad, these must be duly certified by an "Apostille" (namely, a certification through the affixation of Apostille stamp by the competent authority of each country) or otherwise, be signed at an Embassy or Consulate of Cyprus or of any other European Union member country, in the country in which the signatory is located, before a competent officer of the Embassy or Consulate.
- 5) It is noted that in case the necessary supporting documentation is not received as indicated above, the Bank will proceed to issue and send a relevant cheque in the name of the Investor to the address already registered with the Cyprus Stock Exchange.
- 6) The procedure described above does not apply to CSE DI Holders that have authorised the Operator (Brokerage Firm or Custodian) of an Investor Share Code to receive dividend distributions, provided that the authorisation is duly reflected in the records to be obtained from the Cyprus Stock Exchange ('CSE') as at the Record Date, 5 May 2023. For the avoidance of doubt, in case of receipt of instructions for a direct payment to a BOC account from a CSE DI Holder of such Investor Share Code, it will not be taken into consideration.
- 7) In the event of a physical person, further information with respect to the processing of personal data is available by referring to the Privacy Notice of both the Company and BOC which can be found at www.bankofcyprus.com/group (select Investor Relations) and www.bankofcyprus.com respectively.

B. Supporting Documentation

- Presentation of Identity Card or Passport of the Investor/ Authorised Signatory / Legal Guardians (as applicable).

Additional supporting documentation to be submitted in case of the Investor being a **legal person**:

- Original resolution of the Board of Directors (or other equivalent competent body) of the Investor in accordance with its articles of association and/or incorporation documents, whereby a relevant authorisation is granted to the Authorised Signatory. The said resolution must be signed by the Chairman and Secretary of the Investor or as otherwise provided for in the articles of association or incorporation documents of the Investor.

Additional supporting documentation to be submitted in case of the Investor being a **minor** and his/her Legal Guardian has been appointed by virtue of a Court Order:

- Certified true copy of a Court Order appointing the Legal Guardian.

For further information please contact:

Tel CY: 800 00 804, Calling from abroad: +357 22126000

Email : shares@bankofcyprus.com